

Brian Jaeger

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EXPERIENCE

ProMed Delivery – Shelby Township, Michigan
IT Manager **November 2010 – Present**

- Define business rules for database application development
- Deploy and manage Android phones and bluetooth scanners for each driver
- Train drivers to use "e-Courier" (ERP software) for real-time package tracking
- Create Microsoft SQL Database queries for custom reports
- Repair and support all computers and printers
- Design sales proposals and presentations
- Refine Python/XML code for daily ASN(Advance Shipping Notice) import

Anchor Bay School District – New Baltimore, Michigan
Computer Technician **June 2002 – November 2010**

- Domain Administrator in charge of sustaining Active Directory
- Deploy, troubleshoot and repair over 2,000 computers and printers
- Diagnose and repair virus/spyware issues
- Document problems/solutions with cloud tracking software
- Design and maintain district web site: <http://anchorbay.misd.net/>

Internet Operations Center – Southfield, Michigan
Help Desk **October 2001 – August 2002**

- Assist customers with POP3, SMTP, Telnet, TCP/IP, Dial-up, ISDN, and Ford dealer email issues
- Document all calls and activities within Connect Care

EDUCATION

Oakland University – Rochester Hills, Michigan
Bachelor of Integrative Studies **December 2010**
Minor in Management Information Systems
Sigma Pi Fraternity

- Treasurer
- Sergeant of Arms

Macomb Community College – Warren, Michigan
Associate of Applied Science in Digital Art & Animation **August 2004**

TECHNICAL SKILLS

CompTIA A+ Certified

3D/2D Animation, Logo Design, Vector & Raster Imaging, Desktop Publishing, Web Design, Interactive Multimedia, Commercials, Storyboarding

Software: Adobe Suite, Photoshop, Illustrator, After Effects, Dreamweaver, InDesign, Premier, Freehand, Maya, QuarkXPress, Microsoft Office, Word, PowerPoint, Publisher, Excel, Access

Server Software: FTP, Apache, MySQL, Samba, SSH, Sendmail, PHP

Code: HTML, SQL, CSS, JavaScript, PHP, ASP, Visual Basic, Lingo, Mel

Platforms: Windows, Macintosh, Linux