

BRIAN JAEGER (586) 540-7199

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EXPERIENCE

ProMed Delivery – Shelby Township, Michigan

November 2010 – Present

IT Manager

- Define business rules for database application development
- Deploy and manage (android & iOS) mobile phones & provider contracts
- Train users on delivery ERP software for real-time package tracking
- Create SQL Database queries for analysis & data metrics
- Install, repair, and support computers, printers & video CCTV
- Design sales proposals and presentations
- Code routines for multiple daily ASN(Advance Shipping Notice) importing

Anchor Bay School District – New Baltimore, Michigan

June 2002 – November 2010

Computer Technician

- Domain Administrator in charge of sustaining Active Directory and user accounts
- Deploy, troubleshoot and repair over 2,000 computers and printers
- Diagnose and repair virus/spyware issues
- Document problems/solutions with cloud tracking software
- Design and maintain district web site

Internet Operations Center – Southfield, Michigan

October 2001 – August 2002

Help Desk

- Assist customers with POP3, SMTP, Telnet, TCP/IP, Dial-up, ISDN, and Ford dealer email issues
- Document all calls and activities within Connect Care

EDUCATION

Oakland University – Rochester Hills, Michigan

- Bachelors of Integrative Studies
- Minor in Management Information Systems
- Sigma Pi Fraternity
 - * Treasurer
 - * Sergeant of Arms

December 2010

Macomb Community College – Warren, Michigan

Associate of Applied Science in Digital Art & Animation

August 2004

- 3.77 GPA
- Work featured in Media & Communication Arts brochure

TECHNICAL SKILLS

- 3D/2D Animation, Logo Design, Vector & Raster Imaging, Print Media, Web Design, Interactive Multimedia, Commercials, Storyboarding
- Software: Adobe Suite, Photoshop, Illustrator, After Effects, Dreamweaver, InDesign, QuarkXPress, Microsoft Office, Word, PowerPoint, Publisher
- Code: ASP, Visual Basic, C++, JavaScript, HTML, SQL, PHP
- Platforms: Windows, Macintosh, Linux
- CompTIA A+ certified