

# Brian Jaeger

brian@brianjaeger.com  
(586) 540-7199  
<http://brianjaeger.com>

## EXPERIENCE

**ProMed Delivery** – Shelby Township, Michigan

Information Technology Manager

**November 2010 – Present**

- Define business rules for database application development
- Deploy and manage Android phones and bluetooth scanners for each driver
- Train drivers to use "e-Courier" ERP software for real-time package tracking
- Create Microsoft SQL Database queries for custom reports
- Repair and support all computers and printers
- Design sales proposals and presentations
- Refine Python/XML code for daily Advance Shipping Notice(ASN) import

**Larry Smith** - Website Design

**2009**

<http://smith4mayor.com>

**Marcella Shinska** - Website Design

**2009**

<http://shinskacityclerk.com>

**Tim Wiley** - Website Design

**2008**

<http://brianjaeger.com/wiley4sheriff>

- Design all print materials including flyers, newspaper advertisements, postcards, banners, mailers, and billboard

**Anchor Bay School District** – New Baltimore, Michigan

Computer Technician

**June 2002 – November 2010**

- Domain Administrator in charge of sustaining Active Directory
- Deploy, troubleshoot and repair over 2,000 computers and printers
- Diagnose and repair virus/spyware issues
- Document problems/solutions with cloud tracking software
- Design and maintain district web site: <http://anchorbay.misd.net/>

**Internet Operations Center** – Southfield, Michigan

Help Desk

**October 2001 – August 2002**

- Assist customers with POP3, SMTP, Telnet, TCP/IP, Dial-up, ISDN, and Ford dealer e-mail issues
- Document all calls and activities within Connect Care

**Ikon Office Solutions** – Technician

**October 1999 – February 2001**

- Diagnose and repair Canon, Minolta, & Encad color laser copiers and printers
- Maintain parts inventory for each copy machine model

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## EDUCATION

**Oakland University** – Rochester Hills, Michigan

Bachelor of Integrative Studies

Minor in Management Information Systems

Sigma Pi Fraternity

- Treasurer
- Sergeant of Arms

**December 2010**

**Macomb Community College** – Warren, Michigan

Associate of Applied Science in Digital Art & Animation

- Summa Cum Laude
- Work featured in Media & Communication Arts brochure

**August 2004**

**Chippewa Valley High School** – Clinton Township, Michigan

Diploma

- DECA marketing competition state level participation
- Varsity Debate 12<sup>th</sup> place at state competition
- Odyssey of the Mind – 5<sup>th</sup> place at world competition

**June 1994**

## TECHNICAL SKILLS

CompTIA A+ Certified

3D/2D Animation, Logo Design, Vector & Raster Imaging, Desktop Publishing, Web Design, Interactive Multimedia, Commercials, Storyboarding

### Software:

Adobe Suite, Photoshop, Illustrator, After Effects, Dreamweaver, InDesign, Premier, Freehand, Maya, QuarkXPress, Microsoft Office, Word, PowerPoint, Publisher, Excel, Access

### Server Software:

FTP, Apache, MySQL, Samba, SSH, Sendmail, PHP

### Code:

HTML, SQL, CSS, JavaScript, PHP, ASP, Visual Basic, Lingo, Mel

### Platforms:

Windows, Macintosh, Linux

## RECOGNITION

- Professional Magician – 2<sup>nd</sup> place at Clinton Township talent show